

**RESOLUTION NO. 2026 – 44**

**TO ENTER INTO CONTRACT WITH CIVICPLUS FOR PROFESSIONAL SERVICES**

WHEREAS, the Cullman City Council has determined that it would serve a public purpose to enter into contract with CivicPlus for the professional services for website development and hosting, a branded mobile app, a mass notification system, community engagement tools, a Chatbot, social media archiving, and hosting our municipal code in the amount not to exceed \$69,791.96; and

NOW THEREFORE BE IT RESOLVED by the Cullman City Council in the State of Alabama that the Mayor is hereby authorized to enter into a contract with CivicPlus for the professional services for website development and hosting, a branded mobile app, a mass notification system, community engagement tools, a Chatbot, social media archiving, and hosting our municipal code in the amount not to exceed \$69,791.96.

ADOPTED BY THE CITY COUNCIL this the 8th day of December, 2025.

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President of the City Council

ATTEST:

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City Clerk

APPROVED BY THE MAYOR this the 8th day of December, 2025.

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Mayor

**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Statement of Work**

Q-112977-1

11/25/2025 3:59 PM

12/31/2025

**Quote #:****Date:****Expires On:**

**Client:**  
City of Cullman, AL

**Bill To:**  
CULLMAN CITY, ALABAMA

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Beau Hendrix		beau.hendrix@civicplus.com		Net 30

## Discount(s)

QTY	PRODUCT NAME	DESCRIPTION	12 Month Value
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -770.60
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -237.60
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -120.00
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -17.80
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -15.00
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -613.80
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -900.00
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -1,071.00
1.00	Website Year 1 Annual Fee Discount	Year 1 Annual Fee Discount	USD -474.80
1.00	Mass Notification Year 1 Annual Fee Discount	Year 1 Annual Fee Discount.	USD -1,800.00

One-time(s)

QTY	PRODUCT NAME	DESCRIPTION	12 Month Value
1.00	Premium Implementation - Municipal Websites	Premium Implementation	USD 10,108.00
150.00	Website Content Development - 1 Page	Content Development - 1 Page	USD 4,800.00
4.00	Website New Customer Virtual System Training - Up to 3 hours	Website Virtual System Training - Up to 3 hours & 12 attendees	USD 2,400.00
1.00	Agendas & Minutes Migration - PDF - 100 Meetings	Content Migration : Agendas & Minutes - Per 100 Meetings (Approx. 1 year)	USD 680.00
1.00	CivicSend Implementation - CivicEngage Central	CivicSend Implementation	USD 600.00
1.00	Mass Notification Standard Implementation	Mass Notification System Standard Implementation	USD 924.00

Recurring Service(s)

QTY	PRODUCT NAME	DESCRIPTION	12 Month Value
1.00	Annual - Municipal Websites Central	Annual - Municipal Websites Central	USD 3,853.00
1.00	Hosting & Security Annual Fee - CivicEngage Central	Hosting & Security Annual Fee - Municipal Websites Central	USD 1,188.00
1.00	Guardian Security (Cloudflare WAF/CDN)	Cloudflare Tier 1 WAF/CDN security protection	USD 600.00
1.00	SSL Management CivicPlus Provided	SSL Management CivicPlus Provided: <a href="https://cullmanal.gov/">https://cullmanal.gov/</a>	USD 89.00
1.00	DNS Hosting for .GOV Annual Fee	DNS Hosting for .GOV Annual Fee: <a href="https://cullmanal.gov/">https://cullmanal.gov/</a>	USD 75.00
1.00	48 Month Redesign Premium Annual - CivicEngage Central	48 Month Redesign Premium Annual - Municipal Websites Central	USD 3,069.00
1.00	AudioEye Managed	AudioEye Managed: <a href="https://cullmanal.gov/">https://cullmanal.gov/</a>	USD 4,500.00
1.00	CivicPlus Chatbot Subscription	Powered by AI technology, the Frase Answer Engine for Local Government uses website content to answer citizen questions. This solution includes dashboard analytics and language translation.	USD 5,355.00
1.00	CivicSend Annual - CivicEngage Central	CivicSend Annual	USD 2,374.00

QTY	PRODUCT NAME	DESCRIPTION	12 Month Value
1.00	Communicator Unlimited SMS + Unlimited Emergency Voice	Emergency and Mass Notification platform with multi-channel alerting, geo-targeting, polling, mobile apps. Unlimited SMS for all communications. Voice minutes for emergencies. Includes NOAA integration, IPAWS, and white/yellow page data for emergencies.	USD 9,000.00
1.00	SeeClickFix 311 CRM Pro	Unlimited gov user licenses for the SeeClickFix 311 CRM system that includes request management, constituent management, and a multi-channel communications inbox.	USD 20,197.56
1.00	SeeClickFix 311 CRM Marketplace App	Branded marketplace mobile app to expand SeeClickFix 311 CRM Request or Pro modules. Requires customer to stay up to date with Google and Apple requirements.	USD 6,000.00

List Price - Initial Term Total	USD 80,690.56
Total Investment - Initial Term	USD 69,791.96
Annual Recurring Services (Subject to Uplift)	USD 56,300.56

Initial Term	12 Months Beginning at Signing
Initial Term Invoice Schedule	100% Invoiced upon Signature Date

Renewal Procedure	Automatic 1 year renewal term, unless 60 days notice provided prior to renewal date
Annual Uplift	5% to be applied in year 2

This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement and the applicable Solution and Services terms and conditions located at <https://www.civicplus.help/hc/en-us/p/legal-stuff> (collectively, the "Binding Terms"). By signing this SOW, Client expressly agrees to the terms and conditions of the Binding Terms throughout the term of this SOW.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

Client may issue purchase orders for its internal, administrative use only, and not to impose any contractual terms. Any terms contained in any such purchase orders issued by the Client are considered null and will not alter the Binding Terms, the Agreement or this SOW.

**Acceptance of Quote # Q-112977-1**

The undersigned acknowledges having read, understood, and agreed to be bound by the binding terms and conditions incorporated into this SOW. This SOW shall become effective as of the date of the last signature below ("Effective Date").

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

**Authorized Client Signature**

By (please sign):

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Printed Name:

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Title:

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Date:

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Organization Legal Name:

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Billing Contact:

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Title:

---

Billing Phone Number:

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Billing Email:

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Billing Address:

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Mailing Address: (If different from above)

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PO Number: (Info needed on Invoice (PO or Job#) if required)

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**CivicPlus**

By (please sign):

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Printed Name:

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Title:

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Date:

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