



CULLMAN

ALABAMA

CITY OF CULLMAN

WATER LEAK ADJUSTMENT REQUEST

If a customer has a leak the usage must be 2 times more than the past 12-month average. Each customer is allowed only 1 leak adjustment within a 12-month period. In order to qualify for a leak adjustment, the customer must have lived at current address for at least 6 months. Pool fill adjustments require that the customer allow City of Cullman Water Department to read the meter **before** and **after** the pool is filled.

I, _____ request an adjustment be made to my water account, Account Number _____ due to my having a water leak. My bill meets the criteria stated above which qualifies me for the adjustment per City of Cullman Utility Billing Policy No. 2022-54. My leak was fixed on _____. Work was completed by _____.
(Must attach receipt).

The leak was located – CIRCLE ONE – Underground -Toilet - Other _____

Customer Name

Date

Service Address

Telephone Number

Email: _____

I understand and sign below that I cannot receive another leak adjustment to my account for a period of 1 year from the date the Water Department Superintendent approves this adjustment.

Customer Signature (agreeing to 1 leak adjustment per year)

OFFICE USE ONLY

Amount of Bill \$ _____

12 Month Average _____

Amount of Adjustment \$ _____

Total Due \$ _____

Signature-City of Cullman Water Dept. Superintendent

Date